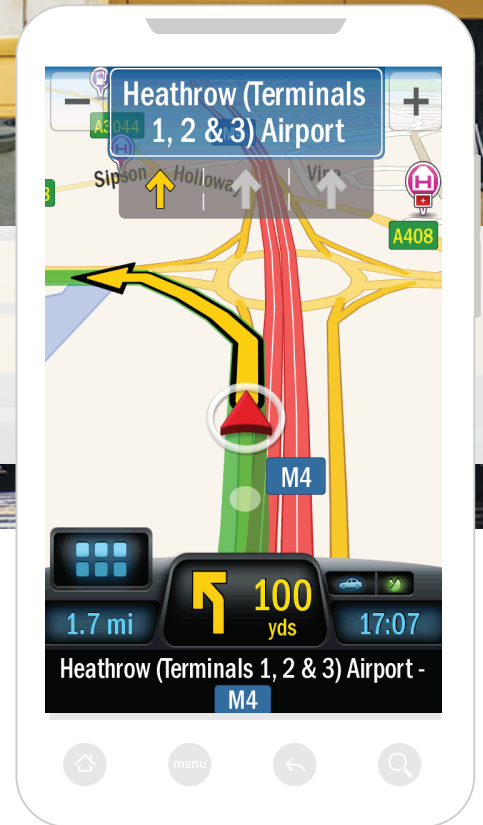# CoPilot® PROFESSIONAL

CoPilot Professional for Postal, Parcel and Courier Services
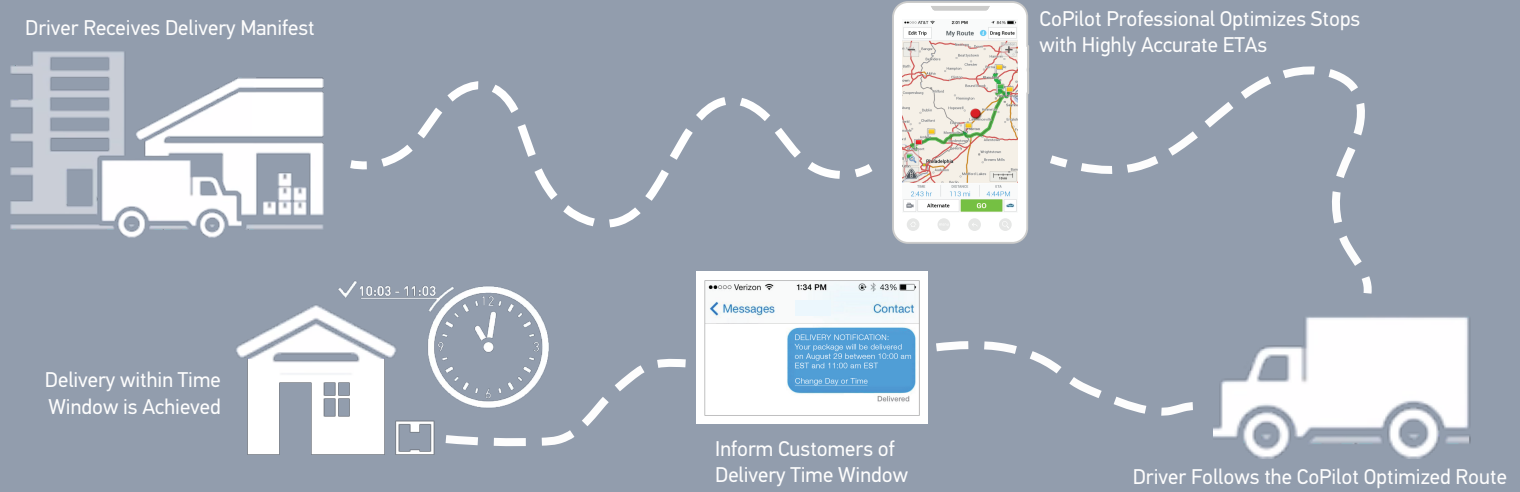
Reliable, Integrated Navigation - Down to the Hour

For Postal, Parcel and Courier Services, first time delivery success and high customer satisfaction are key. With CoPilot Professional's highly accurate navigation and powerful advanced route optimization technology, companies can provide their customers with advance notice of delivery—right down to the hour.

The Benefits

- **Significantly reduce operational costs** with a higher rate of first time delivery success
- **Establish superior customer service** with customer convenient time windows
- **Improve driver productivity** with more completed deliveries/pickups per shift
- **Reduce driver training time** for new and temporary drivers
- **Utilize existing mobile device** and back office planning infrastructure
- **Reduce out-of-route mileage** by 7-10% annually (on average)

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Driver Receives Delivery Manifest

CoPilot Professional Optimizes Stops with Highly Accurate ETAs

10:03 - 11:03

Delivery within Time Window is Achieved

Inform Customers of Delivery Time Window

Driver Follows the CoPilot Optimized Route

Build the Optimized Route to Generate Precise Delivery Time Windows

A driver generates a manifest of deliveries with the barcode scanner on their hand held. On the same device, CoPilot Professional takes the manifest and factors in pre-agreed time windows, driver wait times and rest periods, and then optimizes the stops to find the most efficient route. In addition to removing the need to manually plan a driving itinerary, it also provides the driver the opportunity to see if a particular delivery will be a challenge to deliver in the specified time window.

The final optimized route with defined ETAs for each stop is passed to the back office for review and fine-tuning as needed. With the knowledge of highly accurate ETAs, companies can confidently communicate precise 1 hour time windows to customers as well as offer the option to reschedule if the timing is inconvenient.

Follow the Optimized Route to Achieve First Time Delivery Success

Once the vehicle is loaded based on the CoPilot Professional route, the driver hits the road. Clear, voice-guided turn-by-turn directions guide the driver to each delivery location on time. While the driver is on route, the back office is continuously monitoring the driver's location in real-time, in case a customer needs to be notified of a delivery delay.

Visualize the Optimized Route for Back Office Planning

alk MAPS To further enhance your mobile workflow solution, pair CoPilot Professional with the ALK Maps route visualization platform that is built from the same source of commercial mapping and data. ALK Maps provides reporting and route visualization across your entire fleet or drills down to a vehicle/driver level for detailed route compliance analysis and driver coaching.

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